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KPTA Newsletter Items.
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Thoughts for the Day

"A man travels the world over
in search of what he needs and
returns home to find it."
- George A. Moore

"In the same way we have a
long-term plan for building
roads, we have to have a long
term plan to build transit."
- Kathleen Wynne

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Federated Transportation Services
of the Bluegrass
2308 Frankfort Ct.
Lexington, KY 40510



Bourne Receives KPTA Life Time Achievement in Transit Award

Vickie Bourne, Executive Director of the Office of Transportation Delivery, received the inaugural KPTA Life Time Achievement in Transit Award. She received this award at the 2015 KPTA/KYTC Conference at the Hilton Hotel in downtown Lexington on August 12, 2015.

The Kentucky Public Transit Association recognizes her lifelong commitment to transit. KPTA commends her for leadership, dedicated service and outstanding contribution to the transit industry.

Bourne was also inducted into the Kentucky Transportation Hall of Fame at the Kentuckians for Better Transportation Conference on January 10, 2014.

Bourne has spent over 40 years in the Transportation Cabinet and
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Vickie Bourne, Executive Director of OTD was presented the KPTA Life Time Achievement Award in Transit.

Buckles and Hinkle Inducted into the 2015 KY Transit Hall of Fame

The seventh annual Transit Hall of Fame inductees were announced at the 2015 KPTA/KYTC Conference.

Mike Buckles, Executive Director with Daniel Boone Community Action Agency and Joyce Hinkle, Transportation Director with Sandy Valley Transportation Services, Inc.

These individuals join previous inductees Vickie Bourne, Executive Director of the Office of Transportation Delivery, Buddy Fugua, retired Transportation Director of GRITS, Sue Jeffers Care, retired Transportation Director of BUS, Shirley Cummins, Executive Director of RTEC, Beecher Hudson, CEO with Louisville Wheels
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Mike Buckles, DBCAA and Holly Peterson, FTA



Joyce Hinkle, SVTS and Holly Peterson, FTA

From The Desk of The President

Dear KPTA Members:

The Kentucky Public Transit Association Bi-Annual conference was held in Lexington KY. August 9-14, 2015. I am always amazed at how our Chairperson Ms. Pam Shepherd seems to always keep improving the conference and she just out tops herself every time she puts on this conference. Congratulations Pam on a superb job!



Since there are too many people to name I want to thank all of our Roadeo judges for volunteering on that Monday in what turned out to be a picture perfect day. Congratulations to the co-winners from FTSB and Louisville Wheels and to all our roadeo participants. Congrats to all our golf participants who also had a chamber of commerce picture perfect day on Tuesday. To all of our vendors who participated in our Expo on Wednesday at the convention center we want to thank you for coming and showcasing your products.

The sessions were all great and I want to thank all of our speakers and presenters for doing an outstanding job that left all attendees just speechless. But a special thanks has to go out to Dr. Yvette Taylor (Region 4 Administrator) and to Holly Peterson from our Atlanta FTA Regional office who came and participated by presenting two sessions and Dr. Taylor being our luncheon speaker on the Thursday. Also a special thanks to Vickie Bourne (Executive Director OTD, Kentucky Transportation Cabinet) and her staff for being a partner with KPTA in putting on this conference. And to all the KYTC and KPTA award winners Congratulations!

As always, I want to thank the membership for their on going support of KPTA.

Sincerely,

Beecher Hudson

Beecher Hudson
KPTA President
Chief Executive Officer of WHEELS Transportation Louisville

Johnson competed in CTAA National Roadeo in Tampa



Kevin Johnson, driver for Lexington Wheels and dispatcher for FTSB competed in the 2015 CTAA National Roadeo in Tampa, Florida. Johnson finished in second place in the KPTA Roadeo in 2013.

Buckles and Hinkle

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Transportation, Bonnie Rhoades, retired Transportation Director at Owensboro Transit, Gary Kitchin, former General Manager with Paducah Transit Authority, Gail Mayeux, from Kentucky Transportation Cabinet, Office of Transportation Delivery, Pam Whitter, Transportation Director with HART, Barry Barker, Executive Director with TARC, Joe Sheilley, KYTC, Pam Shepherd, Executive Director at FTSB, Mark Davis, Assoc. Dir. of Physical Planning Purchase Area ADD, Joe Duke former Executive Director of LKLP, the late Louis Lindsay, former Transit Manager of Owensboro Transit, Chuck Steinhofer, COO with Louisville Wheels Transportation and Mona Whitaker, Deputy Director with Daniel Boone Community Action Agency.



Group of KPTA members on their way to the Toyota Plant for a tour. Everyone had an excellent time with thier tour guide, Shirley Cummins, Executive Director of RTEC. The group toured the plant as part of the KPTA Conference activities.

KPTA presents

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scheduling and dispatching, making him an extremely versatile employee. He is more conscientious than one can hope for in a staff member. He is there everyday, doing his job and doing it really, really well.

Hartford joined Louisville Wheels staff as a part-time medical driver in Shelby County. A year later he went full time and took over the position of Driver/Coordinator. In addition to medicals, he provided service to the Senior Nutrition Center and scheduled trips for Louisville Wheels clients.

When Hartford took over, they were experiencing a lot of problems in Shelby County. These problems soon disappeared thanks to his professionalism and his ability to work with both their clients, other staff, and other agencies. Shelby County continues to be one of the busiest and smoothest running operations in the Wheels program. This is the result of the efforts of Herbert Hartford when he took over in 1999 and when he reports to work every day in 2015.



Herbert Harford, Louisville Wheels, presented with the KPTA Award for 2015 Outstanding Driver of the Year from Brenda Wethington, HART and Kenney Etherton, Fulton Co. Transit.

New Partnership Allows UK Students, Faculty, and Staff to Ride Lextran Buses for Free with Wildcat ID

University of Kentucky President Eli Capilouto, along with Lexington Mayor Jim Gray and Lextran Board of Chair Jeff Fugate, announced a major new partnership between UK and Lextran.

University of Kentucky students, faculty and staff may ride any Lextran bus route free of charge simply by showing their valid Wildcard ID, as part of the new BluPass Program.

Lextran buses travel throughout 21 different city routes, which extend throughout and beyond the UK campus in the Lexington community. The program includes all Lextran routes both on- and off- campus, allowing UK students, faculty and staff to travel to, from, and around campus while also accessing the city. The program constitutes a 1-year, \$160,000 agreement, with the opportunity to renew.



Lextran Board Chairman Jeff Fugate announcing the BluPass partnership between UK and Lextran.

"The BluPass program, in partnership with Lextran, will provide safe, affordable and sustainable transportation options, while strengthening UK's important relationship with the city," Capilouto said.

The Program represents the first step in an expanding partnership with Lextran.

"We applaud the university's efforts to help improve traffic around campus," Mayor Jim Gray said, "Like the University, our city is growing, and responsible growth is good. It also means we will have some growing pains, like increased traffic congestion. We're working on answers through mass transit, encouraging ride sharing, adding bike lanes, and continuing to improve traffic signal timing and making our city, especially the urban core, more walkable."

The BluPass program is the first of several major initiatives being launched throughout the ongoing UK Transportation Master Plan (TMP) process. The TMP aims to improve access and mobility to, from and around campus for all members of the UK community.

Individuals across campus have provided feedback on the TMP through multiple open forums, surveys and correspondence throughout the past several months.

Throughout open forums in March, Sasaki and Associates, UK's transportation consultants, recommended the university "develop a voucher program providing students and employees free Lextran and CATS passes, arguing that in addition to adding parking supply, "the University community must make

sincere and concerted efforts to reduce dependence on single occupant vehicles through transportation demand management."

UK Executive Vice President for Finance and Administration Eric Monday said that this program represents the first of several initiatives which directly ties back to these early

findings and feedback received from the community, related to the TMP.

"Investing in transportation alternatives is an important way to manage demand and allow the transportation system to work better for our entire community," Monday said.

Members of the campus community represents a significant portion of our ridership and service area," Fugate said. "The BluPass program builds upon more than 31 years of cooperation between Lextran and UK and presents an important step forward for our partnership."



Bourne receives Guiding STAR Award from Federal Transit Administration

TARC receives Shining Star

Vickie Bourne, OTD Executive Director received the Guiding Star Award at the 2015 Southeastern Regional Transit Conference. The Conference was entitled Building Ladders of Opportunity through Transportation Networks. It was held in Atlanta Georgia on May 13-15, 2015.

Dr. Yvette Taylor, Regional Administrator, FTA Region VI re-presented Bourne the Guiding Star at the 2015 KPTA Conference in Lexington on August 13, 2015. In recognition of her outstanding years of superior service and significant contributions in enhancing the transportation industry. *(The story on page 1 and continued on page 20 describes Bourne's accomplishments to transit and the reason for her receiving the GuidingStar award from FTA.)*

TARC was the recipient of the Shining STAR award from FTA.

The Shining STAR award is for a creative and incomparable partnership, project, operations, inspiration, approach or service or creative mixture of transportation services. The Shining STAR is for an outstanding best practice or innovation. There are two categories for this Award: Under 200,000 in population and over 200,000 in population.

TARC received the award, in the over 200,000 in population category, in recognition of a great partnership with the Kentuckiana Regional Planning & Development Agency (KIPDA). Since 2001, TARC and KIPDA have been partners in providing a vanpool program that benefits employers, employees, the community and the environment.

TARC and KIPDA have made much progress since 2001. The fleet they operate has grown from 4 to 112 vehicles since inception. The number of operating vanpools has grown to 80 and has saved 8,916,480 vehicle miles traveled (VMI), 69,120 auto trips and 996,930 gallons of gasoline!



Dr. Yvette Taylor, Regional Administrator, FTA Region IV presented Vickie Bourne, OTD Executive Director the FTA Guiding STAR award.

Cummins elected to KBT Board



Shirley Cummins, RTEC was elected to the Kentuckians for Better Transportation Board in January. Barry Barker, TARC, was elected back to the board of KBT.

TARC and Louisville Embrace All-Electric Buses

TARC rolled out 10 all-electric buses last January and within a month learned it would receive five more of the zero emissions vehicles thanks to a grant from the Federal Transit Administration.

"We have one of the largest fleets of this kind in the country and look forward to the arrival of five more of the vehicles next year," said TARC Executive Director J. Barry Barker.

The 10 all-electric vehicles, named ZeroBus, began operating on downtown circulator routes on January 12, 2015 in place of diesel-fueled trolleys and provide free rides and Wi-Fi onboard. The service operates Monday-Saturday, arriving at stops every 10-18 minutes along Main, Market and Fourth street corridors downtown.

"Passengers have told us they love the Zero-Bus and they can take it all around downtown to some of our city's most popular destinations. By expanding the ZeroBus fleet, more passengers can enjoy the quiet ride and everyone benefits from the zero emissions and cleaner air," Barker said.

The ability to expand the all-electric fleet resulted from TARC requesting a \$3.3 million grant from the FTA's Low or No Emission Vehicles Deployment Program (LoNo). The funds will be a part of a \$5.9 million expansion of all electric service and related upgrades. The

grant includes funding for initial development of a solar-paneled roof on TARC's 200,000 square foot bus storage building behind Union Station.

"We envision having a diesel-free downtown and generating enough power through solar panels on our roof to significantly save on energy use and costs," Barker said.

TARC is working with Proterra Inc., based in Greenville S.C., which manufactured TARC's 10 ZeroBus vehicles, on specifications

for the five new electric buses. The ZeroBus vehicles recharge in a few minutes at charging station bus stops along the routes.

For more information on ZeroBus, visit ridetarc.org.



Dr. Yvette Taylor, Regional Administrator, FTA Region IV, Carolyn Flowers, FTA Senior Advisor and Barry Barker, TARC Executive Director during the Federal FTA award announcement in January at TARC.



TARC's ZeroBus providing service in Louisville.

Bourne receives KPTA Life Time.....

Continued from Page 1

Department of Highways. In 1986, Bourne became the Section Supervisor of the Public Transit Section in the Division of Mass Transportation. Through technology, she streamlined the entire grant making process and reduced costs and time in processing the grants and managing the funds. She has made sure that all parts of the Commonwealth have access to public or specialized transportation. Under her guidance, public transit now provides over 29 million passenger trips annually in both rural and urban areas. These trips provide Kentucky's citizens with access to jobs, shopping, education, medical services, etc.

Bourne worked with the Department of Medicaid Services and key legislators in coordinating and linking human services and Medicaid transportation

needs with the Transportation Cabinet's transportation resources. Bourne was appointed by then Governor Patton to serve on the initial Empower Kentucky Committee that worked on the details of a coordinated human service transportation system.

In 2001, Bourne was appointed the Executive Director. The coordination, safety, and cost-savings associated with the Human Service Transportation Delivery Program (HSTD) has become a model for other States and has received national recognition.

Under Bourne's leadership, Kentucky Public Transit has accomplished

an almost impossible feat: 12 years in a row with zero deficiencies found during four Federal Transit Administration (FTA) intense, on-site reviews covering 27 different areas.



Shirley Cummins (RTEC), Beecher Hudson (Lou. Wheels), Pam Shepherd (FTSB) and Vickie Bourne (OTD) receives Life Time Achievement in Transit.

FTA Drug and Alcohol Training in Atlanta



Ken Johnston, PACS and Freda Parson, RTEC.



Pat Puckett, OTD and Daniele Milholland, FTSB.

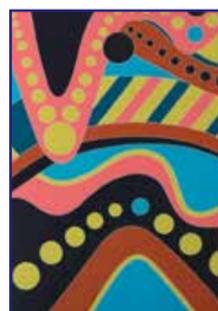


Vickie Bourne, OTD Executive Director, Dr. Yvette Taylor, Regional Administrator, FTA Region IV and Holly Peterson, FTA Community Planner enjoyed Dr. Greg Elam during his presentation at the KPTA Conference.

New exhibit at Lextran Transit Center features local artist Blake Eames

Lextran, in partnership with LexArts, recently installed a new exhibit at its downtown Transit Center. The exhibit features work from local artist Blake Eames.

Eames four colorful new features, entitle Playing on the Rug, Sticks and Stones, Fabric Study {the 60's}, and Roofing, are displayed in backlit lightboxes along the passenger walkways.



Playing on the rug

The concept of the Lextran Lightbox Exhibit is a wonderfully inclusive way for those in the community to be exposed to local art in their day to day lives," said artist Blake Snyder Eames. "I am thrilled to be a part of this project and appreciate Lextran's efforts to bring art to the public during their daily commute."



Fabric Study {the 60's}

Lextran and LexArts have collaborated on public art displays since 2008. The Eames exhibit continues those efforts to make the transit center more visually appealing and inviting to Lextran customers and the community at large.

"Our Transit Center is fairly utilitarian by design so when we had the chance to work with Blake, we wanted to seize the opportunity and create a more vibrant and friendly environment for our customers," said Carrie Butler, Lextran general manager.



Clarksville Transit System News

Clarksville Transit System (CTS) would like to thank the Office of Transportation Delivery (OTD) for the funding of CTS's new Para-Transit vehicle. Ten percentage of CTS's Para-Transit trips are in Kentucky. They greatly appreciate the help and thank OTD for their support.

CTS has upgraded their fleet. They have four new buses three, which are hybrid buses and one regular diesel bus. The new look of the buses are very modern and sleek. The color is a pure

platinum color and burgundy stripe. These buses are the talk of the town. No mistake that Clarksville Transit is looking towards the future.

CTS held their 27th Annual Roadeo Bus Competition. This year Shawn Surber was the first place winner in the bus division and second place in the van division. Delwin Guess was second in the bus division and Joseph Rodriguez was first in the van division. CTS will be entering the Tennessee State Roadeo Competition in Chattanooga, TN on October 27-30, 2015.



Clarksville Transit System's new bus in front of their facility.



Clarksville Transit System's new bus.

GRITS wins FY'15 HSTD Submission Award



Jeremy Thompson, OTD and Cindy Powers, GRITS.

Jeremy Thompson, HSTD Branch Manager of OTD, presented the FY'15 HSTD Submission Award to Cindy Powers with GRITS. Each year OTD presents the Submission Award to the system for an outstanding job in gathering, organizing and submitting HSTD subcontractor information. GRITS received this award in FY'14 also.



2015 KPTA Rodeo Activities

First Place



First place - KPTA Rodeo tie between Matt Hager, FTSB and Kristi Nation, Louisville Wheels.

Third Place



Third place KPTA Rodeo trophy presented to Ricky Phillips, Frankfort Transit from Shirley Cummins, RTEC.

Rodeo Participants & Judges

Thanks to all who participated.



KPTA Members Enjoy Activities During Conference



Lisa Fulkerson (Owensboro Transit) and David Butler (FTSB) listening to Halsey King in VMMI Training.



Participants in the VMMI Training class listened closing to Halsey King's presentation.



Rick Sheehy and Ronda Snow with Lexington Wheels check out Alison Luckett's selections of uniforms and other items.



Lana Hatcher, Glasgow Transit System talks with RCS Communications.



Andy Aiello with TANK talks with Chris Campbell with RouteMatch about software.



Dan Lanham (GRITS) checks out Andrew Clawson's vehicle with National Bus.



Frances Grinstead with Pathogend discusses her product during the KPTA vendor show.



Amy Thompson, Tabitha Martin, Gail Mayeux, Pat Puckett and Tara Walker with OTD listen during the KPTA/KYTC Awards dinner.



Vicky Jones and Rebecca Hall with Frankfort Transit and Daniele Milholland and Petra Espinosa with FTSB play craps at the KPTA Big Night out Casino night.



Robin Hudnall and Roger Kirk (BUS) listen during session at the KPTA conference.



Freda Parsons and Linda Proctor (RTEC), Ken Johnston (PACS) and Dale Shelton (RTEC) playing black jack during casino night.



Lets play roulette during casino night.

KPTA

KPTA presents awards during 2015 conference

The Kentucky Public Transit Association awarded three distinguished awards during the 2015 KPTA Conference in Lexington, on August 12, 2015.

The first award presented was to Linda Freshour, with Frankfort Transit, as the 2015 KPTA Dispatcher of the Year.

Linda Freshour has been a driver/dispatcher since 2000. She is involved in Frankfort Transit's training programs for PASS and CPR. Aside from training she passed the RouteMatch Masters Scheduling class and is also a relief driver as well as their lead dispatcher. Her natural people skills and intuitive leadership style has earned much respect with Frankfort Transit's

passengers and her fellow employees. She is always willing to go above and beyond to assist her co-workers and the passengers. She oversees the operations of the transit department when their management staff is away for meetings or trainings. Freshour's dependability, years of experience, willingness to help out when needed and genially caring attitude make her a pleasure to work with.



Linda Freshour, Frankfort Transit was presented the KPTA Award for 2015 Outstanding Dispatcher of the Year from Brenda Wethington, HART and Kenney Etherton, Fulton Co. Transit.

Freshour has worn many hats as administrator, driver, dispatcher and trainer. But she excelled in dispatching with her gift of gab, LOL she is very friendly and knows all the passengers and they enjoy talking with her. Freshour has driven for Lextran and Dayton RTA.

She never says "NO", no matter the time of the day or night she is willing to work. She needs little if any guidance and her direct approach seems to push her through the busiest most stressful times. She is a very intelligent person with a mind well suited for dispatch and public service.

She is happily married to her best friend Tim Freshour going on 32 years. She has two sons, a daughter, five grandchildren and two great grandchildren.

Thomas A. Dunstorf, Louisville Wheels Transportation was selected as the 2015 KPTA

Volunteer of the Year.

Dunstorf is Louisville Wheels' longest serving and most dedicated volunteer. For the past 26 years he has been volunteering as a driver, providing transportation to the United Crescent Hill Senior Nutrition Center. In 2008 he also joined the Board of the newly independent Louisville Wheels



Thomas Dunstorf, Louisville Wheels, presented with the KPTA Award for 2015 Outstanding Volunteer of the Year from Brenda Wethington, HART and Kenney Etherton, Fulton Co. Transit.

Transportation. He continues to serve on that board, constantly contributing to the success of this agency. He works with the new drivers in his area to show them the ropes and help them become the safest drivers that Wheels needs. Dunstorf can do this because he himself has a perfect safety record. He is truly an extraordinary volunteer.

Dunstorf started out as a Red Cross volunteer driver in 1989. When Wheels became independent in 2008, he began volunteering at Louisville Wheels so that the seniors in his community could continue benefiting from the Nutrition Center. He also, helps United Crescent Hill Ministries, the center sponsor, with their activities. He truly cares for about the seniors at Crescent Hill.

At a time when it's becoming harder and harder to find dedicated volunteers. Dunstorf is truly a rarity. He will turn 85 years old and has decided it might be time to cut back on his driving. He will still sit on Louisville Wheels board to continue helping this program as he has done for 26 years as a driver.

The 2015 Driver of the Year was presented to Herbert S. Hartford with Louisville WHEELS Transportation.

Hartford is Mr. Dependability. He has been driving for Wheels since 1998 making him their senior driver. He never misses work, making him the definition of an amazing work ethic. He has had only had two minor accidents in 17 years, even though his area is one of our busiest, making him their safest driver. Over the years he has assisted with both

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KPTA

JessLex and NichTran opens services Blue Grass Ultra Transit's new routes

JessLex serves the city of Nicholasville, with service Tuesday through Saturday, as a Deviated Fixed Route available to the general public with and without disabilities. This is the first attempt at a "straight line" route up and down the congested and busy Nicholasville Road corridor between the city of Nicholasville and the medical facilities at the University of Kentucky. The route also connects with the primary LexTran terminal in downtown Lexington, giving public transportation clients access to the resources of the greater Lexington public transportation network of LexTran.

Ridership was steady at first at around four or five trips per day and has now matured to over 30 plus trips per day currently. With the collaboration of LexTran, this has created a great regional public transportation alternative for the

citizens of Nicholasville and Jessamine County, as well as points further south.

NichTran serves the city of Nicholasville, with service Tuesday through Saturday, as a Deviated Fixed Route available to the general public with and without disabilities. This is the first "city service" that the city of Nicholasville has had in almost 50 years. The service, with multiple stops in a circular route around the city of Nicholasville, was started on July 1, 2014 and grew slowly at first. In the last six months, ridership has exploded from an average of two to three trips per day during the winter to one which is currently averaging 10 trips a day or better. Public transportation clients, particularly those who are medically challenged, are feeling empowered to utilize public transportation in their everyday personal and professional life.

BUS improves Medicaid Trip Management with RouteMatch

Blue Grass Community Action Partnership (BGCAP) and its Bluegrass Ultra-Transit Service (BUS) Program, a demand response and Medicaid brokerage transit provider, recently turned to RouteMatch (RM) Software to help them expand trip capacity and offer more routes as well as improve Medicaid trip management. By employing new technology such as tablets for automated vehicle location, they have been able to add flex route service and offer more trips to riders. RM's Facility Web Portal has also been used to achieve more optimized trip coordination and faster provider reimbursements.

BGCAP is covering twelve counties on average and performs 800 trips per day with 75 vehicles.

A large portion of BUS's ridership is from Medicaid requests that come in over the phone. These requests have to be managed and assigned among the 12 different locations where vehicles are parked.

We took a hard look at our system and the operations as they were, and where we wanted them to be," says Roger Kirk, BGCAP's director of Transportation. "We knew our Medicaid requests would keep growing-they're 85% of

what we do - and that we needed a more efficient process."

RM's automated scheduling with the ability to cancel, schedule or route trips, has allowed the agency to perform deviated or flex routes - something they were previously unable to accommodate. BGCAP's deviated flex route service means that a rider can request a ride a day in advance, and as long as their residence is within a half mile of an official stop, the bus will deviate from its set, scheduled route to pick the rider up. The same process applies for a return-trip-the bus will drop a rider off at home or another destination, as long as it is within a half mile off an official stop.

This service has increased their rural ridership up to 50% on flex routes, and BGCAP plans to add one additional circle route and one straight line route within a year.

Looking ahead, the agency's goals for the next two to three years include greater regional transportation coordination and expanding their deviated fixed routes into two more counties. BGCAP is also planning to add automated fare collection options for their riders.

2015 KPTA Golf Tournament

1st Place

2015 KPTA Golf Tournament winning team included the LKLP Team: Joe Duke, Jimmy Keene, Randall Abner and Jack Duff

2nd Place



2015 KPTA Golf Tournament second place team included. The second place team was the vendor team: from left to right Eric Fritz (Seon), Josh Terebinski (Rosco Vision System), and not pictured Jeff Meyer (XL Hybrids)

3rd Place



2015 KPTA Golf Tournament third place team included: Meredith Johns Hall and John Langendorf (FTSB). Not pictured: Mark Parsons (Central State Bus).

CKCATS Transportation Improved Transit System

July 1, 2015, new fiscal year 2015-2016 began, and CKCATS Transportation worked progressively to increase its fleet. One 12 x 2 Cutaway bus purchased with 5339 funding was delivered on August 5th. Three more vehicles are on order including a 2016 SUV bought with 5310 subsidy, and two 10 x 2 Cutaway buses obtained with 5339 and 5310 funds. These buses should arrive in late October.

On August 8, 2015, CKCATS attended the annual day of training. This mandatory training included Drug and Alcohol, First Aid, and Blood Borne Pathogens. Representatives from KACo, KY Association of Counties, conducted training for Defensive Driving. All drivers received Passenger Assist and Vehicle Maintenance training from Daryl Hardin, Operations Fleet Manager and Liz Blair, Assistant Fleet Supervisor for CKCATS.

The KPTA Conference took place in Lexington, Kentucky August 9-14. Daryl Hardin and Liz Blair attended the VMML, *Vehicle Maintenance Management Inspection*, training from August 9-11. This training is required for Vehicle Maintenance Fleet Managers.

August 12, 2015, administrative and office staff from CKCATS attended the KPTA Conference Expo and Awards dinner in Lexington, Kentucky. Vickie Bourne, with the Office of Transportation Delivery, noted that part of the transportation system's mission is to bring about social and economic change for its citizens. Bourne stressed how important it is to provide services like demand response, Intercity Service, Elderly/Disabled, NEMT, *Non-Emergency Medical Transportation*, and general public transportation to clients. She told her audience how ridership increased 12% the last two years, how CKCATS transports over 126,000 persons a year, and travels 1.7 million miles. She commented on the program's financial trouble two years ago and that due to reorganization and hard work, the system is now thriving and has improved its services, congratulating the CKCATS Program for having one of the highest numbers of intercity trips in the Commonwealth. She announced the Outstanding Section 5311 Public Transit System for 2015 is Central KY Community Action Council, Inc., CKCATS from Lebanon Ky.

The employees of CKCAC are delighted for the recognition. The Transportation department demonstrated team effort and sacrifice to make the program successful.

Fulton County Transit attends Safety Training

The National Safety Council declared April, Distracted Driving Awareness Month, and the staff at Fulton County Transit Authority was busy with additional, driver safety training, to enhance each driver's already extensive training background. Each week, all FCTA employees received hand-out fact sheets on the dangers and risks associated with



distracted driving practices, such as cell-phone use while driving and the risks associated with the use of hands-free devices.

In addition to weekly hand-outs, all FCTA drivers attended driver safety training, provided by the Paducah Transit's Mobile Driver Training Simulator on April 11th and 18th.

FCTA receives new van

Fulton County Transit Authority has received three, low-floor mini-vans from its 2015, 5311 Intercity Grant Application. The 2015 Dodge Grand Caravans features a side-loading wheelchair ramp and can accommodate up to two wheelchairs or four ambulatory passengers.



FCTA Board of Directors: Lew Jetton, Vice-Chairman; David Moss, Chairman; and Garrett Hutchins, member.

FCTA has received this type of vehicle for the first time, and Executive Director, Kenney Etherton, is excited to utilize these vans to their maximum potential.

FCTA displayed one of the mini-vans, at its April board meeting.

PATS Mobile Driving Simulator is on the Move

Terry and Gail Kearns are new instructors for the Mobile Driving Training Simulator at Paducah Area Transit System (PATS). Terry has over 30 years of semi driving experience and Gail has a teaching degree and has experience driving a school bus. They have received mobile simulator training by FAAC.



Their 53' expandable semi-trailer holds three separate simulators. The first simulator is set up for semis, transit buses, para-transit buses or any large vehicle. The second simulator is set up for squad cars, smaller buses, vans, cars and emergency vehicles. These simulators run just like any vehicle with lights, sirens, window wipers, radios, computers and much more. Simulator one and two have a 225 degree field of vision that can create life like driving hazards such as tire blow out, snow rain, ice hot engine light, dogs or children running out into the road or speeding vehicles.

PATS can custom design curriculum and scenarios for any driver or company to help assess their driving skill. They can also link all three simulators together so while one driver is operating a truck another can drive a four-wheeler and get a powerful lesson in the difference between a car's stopping distance and a bus or truck's stopping distance, without being hurt.

The classes also include a 20 minute power point on traffic rules and new concepts and laws. Experienced and new drivers get into bad habits, get distracted and become lax in their driving. They are here to access those bad habits, teach new laws to help everyone become a more aware, safe and defensive driver.

In just a few short months PATS has traveled to Fulton, Murray-Calloway, Glasgow, Bowling Green and a few local agencies. In October they are going to Sandy Valley and then to South Carolina for six weeks. In the spring PATS is planning a trip to Arizona and Texas for the Southwest Transit Association. They were featured in the September issue of Road King Magazine.

If interested call 1-270-444-8700 or 270-243-4908 or their new website (coming soon) at www.mobiledrivingsimulator.com.

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STATEWIDE GOING GREEN PUBLIC TRANSIT

Again, many of transit systems across the state are conscious of being environmental friendly with their systems. This system purchased solar bus shelters, hybrid vehicles and recycling bus oil to heat their garage.

Transit Authority of River City, TARC, maintenance annex earned LEED Gold Certification. Rain water is slowed down by the green room, then stored in retention and keeps storm water out of sewers. TARC replaced the highest polluting vehicles in its fleet with all electric buses that produces zero emissions, the ZeroBus. With 10 new zero vehicles in its fleet, which is one of the largest in the Country. TARC receives the Statewide Going Green Public Transit Award.

WEBSITE EXCELLENCE AWARD

A website is an important tool for identifying a transit agency. It is essentially a digital brochure readily accessible at your finger tip.

Paducah Transit Authority's, PATS, website contains all the required information, it is appealing and can be navigated through easily.

After reviewing many of your excellent transit websites, we found PATS' website meets and exceeds all the above criteria. It has direct links to all the services that list fares and operating hours including maps of routes. It has the Title VI notice and DBE policy posted. It has a translation service for LEP individuals. It advertises for bid packages and advertises for bus wraps.

In addition, the site is user friendly. It is easy for the average user... find what times the transit agency operates and the type of service the agency provides. It has a image slider with all of the bus wraps. In Fact they receive approximately \$40,000

a year INCOME from the Bus Wraps. Also, you can follow them on facebook.

PATS is the winner of Website Excellence Award.

statewide outstanding hstd Call center

Our Human Service Transportation Branch gathered statistics regarding the Brokers Call Center and their customer service satisfaction.

A call center is the first line of communication and represents the Commonwealth to recipients. The importance of a Call Center is paramount in ensuring a quality transportation service. A Call Center has to be attentive to detail, effectively listen to the needs and the concerns of recipients, ensure eligibility and schedule multiple trips each day.

Sandy Valley Transportation Services represents this type of professionalism, courtesy and detail. If a recipient is denied, this Call Center will go the extra mile to assist recipients to get service and ensure a quality transportation experience. SVTS receives the Statewide Outstanding HSTD Call Center.

statewide highest customer satisfaction

Remarkably...multiple Regions... received 100% ratings from individuals that we surveyed. We requested five surveys from recipients on each subcontractor, one Broker had only two subcontractors and we required 10 surveys but received 87 rider responses.

This tells the State that riders were anxious to let us know they were happy, happy with the Broker service. The Statewide 2015 Human Service Transportation Highest Customer Service Satisfaction award goes to Region 16, Licking Valley Transportation.

*Send items for the KPTA Newsletter
Call Pam Shepherd at 859-233-0066
or email at pshepherd@ftsb.org*

KPTA Award winners from OTD

STATEWIDE KENTUCKY OVERALL PUBLIC TRANSIT SYSTEM

Federated Transportation Services of the Bluegrass, Inc. (FTSB) provides a multitude of transportation services. They provide veterans transportation to give veterans access to VA hospitals, jobs, recreation, shopping and so many more destinations at a discounted rate. They have never declined a veterans' trip.

They have reduced cost by hiring a great mechanic and doing in house maintenance. Their intercity bus routes are a great promotional tool for the Bluegrass area and the horse industry! They were one of the first that applied and has a Mobility Manager.

FTSB basically built the Rowan County Morehead Area Transit System from the ground up. They came to the rescue for Lewis County which was in dire need for employment transportation.

They are a Broker for urbanized Regions 10 the Lexington area and Region 6, the Louisville area and also serves as Medicaid Broker in Region 11 the Richmond, Winchester area.

Aside from transportation itself, this agency holds trainings and meetings for transit agencies across the state. The executive director also has an active role in the Kentucky Public Transit Association where the executive director is involved in planning and procurements. FTSB is the 2015 Statewide Kentucky Overall Public Transit Award.

OUTSTANDING STATEWIDE PUBLIC 2015 TRANSIT MANGER

CEO of Louisville Wheels, Beecher Hudson, who has dedicated years to improving public transit. Hudson represents public transit with integrity, enthusiasm and passion. He is trustworthy and treats others with utmost respect. Hudson is a true leader working with multiple community partners to obtain funding for the agency.

He has excellent organization skills, able to manage a public transit system, a leader in the

association and advocate for Kentucky public transit on a legislative level. He is a natural born leader. Hudson is the recipient of the Statewide Public Transit Manager Award winner.

OUTSTANDING STATEWIDE SECTION 5307 URBANIZED PUBLIC TRANSIT SYSTEM

Henderson Area Rapid Transit-known to us as HART has been providing transportation for over 50 years! It was created as a publicly owned mass transit system and all citizens of the Henderson are part owners.

During the state fiscal year FY15, they provided over 143,000 trips. In 2014, HART successfully completed a Federal Transit triennial review (from the FTA Chicago Office) with ZERO deficiencies. We are proud to award the Outstanding Statewide Section 5307 Urbanized Public Transit System Award to HART.

OUTSTANDING STATEWIDE SECTION 5311 PUBLIC TRANSIT SYSTEM

Kentucky River Foothills provides public transportation via demand response, deviated fixed routes, intercity, contract and human service Medicaid transportation. They provide over 200,000 trips annually. Their deviated fixed routes covers Berea, Richmond, and Winchester. The Madison County connector connects the Berea Bus service to the Richmond Transit Service. Their intercity service connects Madison, Clark, Estill and Powell Counties to more urbanized areas such as Lexington, Louisville and northern Kentucky. As part of their community partnership they joined Eastern Kentucky University to serve as the campus shuttle service provider.

Their transportation director is probably the youngest of all the transportation directors in Kentucky's Public Transit. Given his intellect, reputation and ambition, we look forward to seeing what the future for this system will be.

Statewide Outstanding Section 5311 Public Transit system from Richmond KY to Kentucky River Foothills.

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OUTSTANDING STATEWIDE JOBS TRANSIT SYSTEM

Rural Transit Enterprises Coordinated. RTEC has a strong history of providing affordable transportation to improve quality of life and economic self-reliance.

This system provided over 45,000 trips to JOBS in FY 14 and over 53,000 in FY 15. This is more than double the next...highest JOBS trips provided by any other agency.

RTEC has been providing transportation services for more than 25 years. With great ambition and fierce advocacy, its leader has transformed a two vehicle operation into the most versatile, widespread public transit agency in the Commonwealth.

OUTSTANDING INTERCITY MEANINGFUL CONNECTIONS SYSTEM

It is the purpose of Intercity Transportation to support the connection between rural areas and the larger regional or national systems of intercity bus service.

Paducah Area Transit System, PATS, provides passengers an easy and affordable way to connect to the urban area from rural communities. They serve the Barkley Regional Airport, the Greyhound Terminal and Miller Trailways. PATS also transports from the RiverPort.

In addition PATS has been honored nationally as the best small transit system in the United States.

OUTSTANDING SECTION 5311 PUBLIC TRANSIT SYSTEM FOR CENTRAL KENTUCKY

Part of Central Kentucky Community Action - CATS system's mission is to diligently bring about social and economic change for its citizens.

They provide demand response, intercity service, elderly/disabled, NEMT and general

public. Ridership increased 12% the last two years. CATS transports over 126,000 people a year and travels 1.7 million miles. The system found themselves in deep transit trouble...but after much discussion, reorganization, and hard work CATS is now thriving and improved services. They have one of the highest number of intercity trips in the Commonwealth. CATS is the recipient of the 5311 Public Transit System for Central Kentucky.

OUTSTANDING SECTION 5311 PUBLIC TRANSIT SYSTEM FOR WESTERN KENTUCKY

Pennyrile Allied Community Services, PACS, provides approximately 200,000 trips and travels 2.4 million miles annually.

They are recently forming community partnerships. PACS embraces the Vet Connection Program. They began a new deviated fixed route service that anticipated 5,000 rides a year. However, during the first six months transported over 7,300 trips. Talk about blowing expectations out of the water to far exceed their goal in ridership. PACS is the recipient of the 5311 Public Transit System for Western Kentucky.

OUTSTANDING SECTION 5311 PUBLIC TRANSIT SYSTEM FOR EASTERN KENTUCKY

Daniel Boone Community Action Agency provides public transportation via demand response, intercity service, Appalachian, human service transportation NEMT, elderly/disabled and general public.

They average over 150,000 trips a year and they spin the wheels on the buses traveling 2.5 million miles. Daniel Boone Community Action is the recipient of the 5311 Public Transit System for Eastern Kentucky.

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STATEWIDE USE OF NEW DISADVANTAGED BUSINESS ENTERPRISE ACHIEVEMENTS VENDORS

For more than 20 years, Disadvantaged Business Enterprises Program has helped small businesses.

As sub recipients, all transit agencies are required to make good faith efforts to use DBE vendors. Most agencies are accustomed to using the same DBE vendors each month because the DBEs fit their transit needs.

However, Pennyrile Allied Community Services- PACS went outside the bus and is using both the frequent transit DBEs and businesses that no other agency is using. PACS is the winner of the Statewide Use of New Disadvantage Business Enterprise Achievement in Vendors.

OUTSTANDING DISADVANTAGED BUSINESS ENTERPRISE ACHIEVEMENTS

There are several of transit agencies that have attained excellent DBE participation. We appreciate the efforts that transit agencies make to utilize DBEs.

Again, collectively Sandy Valley Transportation maintains the overall DBE goals for the State. As we move to a more race neutral process we know you will continue to utilize these companies.

STATEWIDE CARRYING OUR HEROES VETERANS TRANSPORTATION AWARD FOR THE MOST TRIPS

Rural Transit Enterprises Coordinated, Inc., RTEC, provided the most trips for Veterans to and from medical and/or behavioral health appointments in FY 14 and again in FY 15.

RTEC strived to be better and taking it up a notch, actively advertised its transportation services for Veterans with over 6,000 trips.

RTEC is the winner of the Statewide Carrying Our Heroes-Veterans Transportation for the most trips.

STATEWIDE CARRYING OUR HEROES VETERANS TRANSPORTATION AWARD FOR THE MOST MILES

Hopkinsville Pennyrile Allied Community Services, PACS, traveled the most miles to transport veterans.

Many of our transit systems carried our Veterans and have been a part of the VetConnection Pilot Program. The transit systems across the state collectively have transported our Veterans to States that border Kentucky including West Virginia, Ohio, Illinois, Indiana and Tennessee.

PACS commitment to bettering the lives of Veterans, in its community, has resulted in forming lasting partnerships with other community members who serve Veterans and has provided jobs for some Veterans in the area. PACS is the winner of the Statewide Carrying our Heroes-Veterans Transportation Award for the Most Miles.

STATEWIDE UP AND COMING AGENCY

Owen County Public Transit started with two vehicles and has increased their fleet to seven.

They have expanded their Public Transit service area and have been embraced by the communities they serve. Owen County Public Transit has created opportunities for a rural community that does not have access to transportation. A true sign of public transportation is the amount or percentage of farebox collected. For rural Section 5311 systems in particular, Farebox is indicative of transporting the general public. Their farebox percentage is higher than a statewide average.

In the last seven months they began as a subcontractor for NEMT. This is what hard work and dedication can accomplish. The local government has partnered with the ADD in hopes to have a new transportation facility by the end of the year. This will give their drivers and transit employees, for the first time, a place to be housed and to operate more efficiently. Owen County Public Transit is the recipient of the Statewide Up and Coming Agency Award.

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2015 KPTA/KYTC Conference Awards Continued. . . .

Outstanding Eastern Kentucky 5311 Public Transit Award



Mona Whitaker, Daniel Boone Transit, is presented 2015 Outstanding Section 5311 Public Transit Award for Eastern Kentucky from Holly Peterson, FTA.

Outstanding Central Kentucky 5311 Public Transit Award



Lynn Robey and Diane Mattingly with Central Kentucky Community Actions, presented the 2015 Outstanding Section 5311 Public Transit Award for Central Kentucky from Holly Peterson, FTA.

Statewide Human Service Transportation Highest Customer Service Satisfaction Award Region 16 Licking Valley Transportation

Congratulations
to all of the winners

TARC in Top 100 Transit Bus Fleets in the America

Metro Magazine named their top 100 Transit Bus Fleets in their September/October 2015. TARC was number 65 out of all bus fleets in the United States.

TARC has 132 buses, which are 35 ft. and under and 193 buses over 35 ft. for a total of 325 buses in thier fleet.

In comparison the number one bus fleet is MTA New York City Transit/ MTA Bus Company in New York City with a total of 5,759 buses in thier fleet.

Check out RTEC's
article on
CTAA's website.
**15 Innovators for 2015
in transit.**
www.ctaa.org

KPTA Conference addressed by many speakers



Halsey King, "Vehicle Maintenance Management Training"



Alex Valdez "A funny thing happened on the way to diversity" and "Disabilities are from within".



Billy Terry, APTA, "Washington Legislative Update"



John Cleveland, Cleveland Civil Rights Consulting, "ADA"



Kathy Buckley, "American's first hearing impaired Comedienne"



Dr. Greg Elam, National Toxicology, "What's New on the Drug Scene"



Juva Barber, Kentuckians for Better Transportation, Executive Director.



Rich Sampson, CTAA, "Washington Update and Small Urban Network"



Rich Garrity, RLS & Associates, Inc., "Super Circular, Title VI and LEP"



Jeanette Minor, FMCSA and Lt. Tristan Truesdell, Kentucky State Police, "DOT Regulations"



Gysgt Nick Popaditch, "Decorated Military Hero"



Shawn Weir and Steve Clary, KACO, "Loss Control Prevention"

2015 KPTA/KYTC Conference Honors Transportation Representatives for Exceptional Work

Statewide Kentucky Overall Transit



Pam Shepherd, FTSB, is presented the 2015 Outstanding Overall Kentucky Transit Agency Award from Holly Peterson, FTA Community Planner.

Outstanding Transit Manager



Beecher Hudson, Louisville Wheels Transportation is presented the 2015 Outstanding Manager Award from Holly Peterson, FTA.

Outstanding Statewide Section 5307 Urbanized Public Transit Award



Brenda Wethington, HART, is presented the 2015 Outstanding Statewide Section 5307 Urbanized Transit Award from Holly Peterson, FTA.

Outstanding Statewide Section 5311 Public Transit Award



Bryan Bashford, Kentucky River Foothills presented the 2015 Kentucky Outstanding Statewide Section 5311 Public Transit Award from Holly Peterson, FTA.

Statewide Carrying Our Heroes Veterans Transportation for the Most Trips and Statewide Outstanding JOBS Transportation Awards



Shirley Cummins, RTEC, is presented the 2015 Statewide Carrying Our Heroes Veterans Transportation for Most Trips and Statewide Outstanding JOBS Transportation Awards from , Holly Peterson, FTA.

Statewide HSTD Call Center and DBE Achievement Awards



Joyce Hinkle, Sandy Valley Transportation Services is presented the 2015 DBE Achievement Award and Statewide HSTD Broker Call Center Award from Holly Peterson, FTA.

Outstanding Western KY 5311 Public Transit, Statewide Carrying Our Heroes Veterans Transportation Award for the Most miles and Statewide Use of New DBE Vendors Awards



Ken Johnston, PACS is presented the 2015 Outstanding Section 5311 Public Transit Award for Western KY, Statewide Carrying Our Heroes Veterans Transportation for most miles and Statewide Use of New DBE Vendors Awards from, Holly Peterson, FTA.

Outstanding Intercity Meaningful Connections and Website Excellence Awards



Arthur Boykin, PATS, is presented the 2015 Outstanding Intercity Meaningful Connections and Website Excellence Awards from Holly Peterson, FTA.

Statewide Going Green Public Transit Award



Barry Barker, TARC presented the 2015 Statewide Going Green Public Transit Award from Holly Peterson, FTA.

Statewide Up and Coming Transit Agency



Judge Executive Casey Ellis, Owen Public Transit presented the 2015 Statewide Up and Coming Award from Holly Peterson, FTA.

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